

Alstom Building - Sorel-Tracy site

Facility Management



Client: Alstom
Location: Sorel-Tracy, Quebec
Building Type: Industrial
Contract date: 2015

Active in over 60 countries and a promoter of sustainable mobility, Alstom is a world leader in integrated railway systems.

ENGIE has been an FM provider for more than 10 years for the Alstom Group, generating more than \$60 million in revenues of approximately 23 sites worldwide.

ENGIE, in Canada, has been providing all FM services and energy performance management for an Alstom building located on the Sorel Tracy site. This mandate is a key step that extends to North America, the existing business relationship built between ENGIE and Alstom over the past 10 years. By renewing its trust in ENGIE for the outsourcing of FM services, Alstom benefits from world leading experts within a single team. Alstom can rely on a single contact committed to implementing and sharing best practices throughout the building.

ENGIE provides all FM services as well as the energy management of the Alstom Transport plant in Sorel Tracy.
ENGIE will assume the cost of all repairs under \$1000.

Services

- Electrical, mechanical and architectural maintenance
- Energy management
- Janitorial
- Security
- User services (handyman)
- Vending machine management
- 24/7 call centre services
- KPI management related to the payment mechanism
- CMMS (Computerized Maintenance Management System)

ENGIE has committed to achieving 5% savings through the implementation of a progress plan.