



Client: Allied Properties REIT
Location: Montréal, Québec
Building Type: Office
Contract date: Since 1998
Surface Area: 1 million ft²

Officially launched on June 15, 1998, Cité du Multimédia was meant to revitalize existing buildings and build 1 million square feet of new space to accommodate businesses specialized in information technology and multimedia.

Challenges and achievements

- ENGIE Services must operate and maintain a wide variety of digitally controlled HVAC systems to ensure a comfortable ambient temperature and humidity level, as well as optimal air quality, while simultaneously reducing energy use and maintenance costs.
- ENGIE Services helped Allied Properties obtain its BOMA BEST certification and operates and maintains electromechanical systems accordingly.
- In spite of an approximate increase of 15% in building occupation and an increase in the cost of electricity, ENGIE was able to reduce energy costs by 10% per year, without additional investments in its operation and maintenance contract. The use of sophisticated tools and ongoing commissioning by ENGIE allowed the owner to save on energy costs, improve the properties' performance and offer occupants a quality environment.

Services provided

- Preventive and predictive system maintenance;
- Remote management;
- Corrective maintenance and repairs;
- Management of service contracts;
- Computer assisted maintenance management (CAMM);
- Evaluation of air quality;
- Maintenance quality audit;
- Energy management;
- Service calls;
- Project management.

Technical Characteristics

Buildings 4 to 7 receive hot and chilled water through an underground network from the neighbouring CCUM, a thermal plant located a few metres away.