

# Centre d'hébergement et de soins de longue durée Montérégie et Laval

Operation and maintenance - Public-Private Partnership



Client: Nationax  
Location: Laval, Granby,  
Sainte-Catherine, St-Jean-sur-  
Richelieu  
Building type: CHSLD  
Contract date: 2013  
Surface area: 300 beds

## Description

ENGIE Services has been awarded a contract for the operation and maintenance of four residential and long-term care centres as part of a public-private partnership (P3) realized by Nationax. The four facilities totalling close to 250 000 square feet will provide 300 new beds in residential centres in Granby, Sainte-Catherine, Saint-Jean-sur-Richelieu (200 beds) and Laval (100 beds).

## Challenges and Solutions

For these four PPP projects, ENGIE has paid special attention to issues surrounding the operation and maintenance of the sites by reviewing every design aspect related to the life cycle of the buildings. This review has allowed ENGIE to advise the client on optimal site design and how to better control energy costs during operation.

As part of its mandate, ENGIE has also raised the client's awareness concerning the choice of equipment and materials to use to facilitate the maintenance of technical installations and the work of the health-care professionals.

## Mandat

- Operation and administration of electromechanical and general maintenance facilities
- Preventive, predictive and corrective maintenance program
- Computer-assisted maintenance management system (CMMS)
- Monthly meetings and reports
- Management of subcontractors
- Cleaning of substations every two years
- Service calls with a two-hour response time for major case
- Dedicated team
- Vérifac™ service
- Remote management