

# Atlanta Airport Consolidated Rental Car Facility (CONRAC)

## Facility Management Services



Client:	City of Atlanta
Location:	Atlanta, U.S.A
Contract date:	2015
Surface Area:	2.8 million ft <sup>2</sup>

CONRAC operates at the Hartsfield-Jackson Atlanta International Airport, with over 2 million passengers completing car rental transactions each year. Built in 2009 and registered as a LEED® Gold facility, this 137,000 ft<sup>2</sup> car rental facility houses 13 car rental agencies and their associated operations, and is integrated with a new automated people mover system known as the ATL Sky Train. The complex also includes two four-level parking structures totaling 2.8 million ft<sup>2</sup> and housing 8,700 parking spaces.

The agreement is structured as a joint venture where ENGIE partnered with a local certified minority and female business enterprise. ENGIE's reporting capabilities allows the City to accurately track operational activities as well as financial performance of the agreement. Detailed monthly reports are reviewed collaboratively to ensure our team meets the required service levels and that we continue to identify improvement opportunities. ENGIE's energy and environmental management program allowed us to distinguish ourselves from the competition as we are committed to reducing the facility's water and electrical consumption.

### Services provided

- Janitorial and custodial services;
- Exterior landscaping services;
- 24/7 Call center operators and CMMS;
- HVAC systems (heating, ventilation and air conditioning) and building automation systems;
- Elevators and escalator maintenance;
- Architectural maintenance (including painting and minor repairs to interior components such as doors, tiles and windows);
- Electrical services (including emergency backup generators);
- Exterior pavement and structural maintenance and repairs;
- Greeters (mainly at the train to and from the airport);
- Detailed operational and financial reporting.