



Client: York Region Transit
Surface area: 860 000 pi²
Contract date: Janvier 2017
Contract duration: 10 Years (renewal option of 10 additional years)

YRT/Viva offers local and rapid transit services in York Region, Ontario. Their services keep residents connected within York region as well as the City of Toronto and the Regions of Peel and Durham. York Region, made up of nine cities and towns, is one of Canada's fastest-growing areas with a current ridership of 22.7 million per year that is expected to increase over the next few years.

ENGIE Services provides comprehensive facility management services at all four of its Operating, Maintenance and Storage Facilities (OMSF) of YRT located at 55 Orlando, 8300 Keel and 18110 - 8106 on Young street . ENGIE Services' efficient and innovative solutions allow YRT/Viva to provide seamless services at a reasonable cost to riders and taxpayers. The OMSFs comprise approximately 860,000 sq. ft. of space from which YRT operates its bus and bus rapid transit services and maintains and stores its bus fleets.

About ENGIE Services

ENGIE Services is a provider of energy efficiency, facility management services and outsourcing for companies and communities. Our experts design, develop and manage tailored, smart and sustainable solutions for our customers' benefit from airports to office parks and industrial sites.

The eight-person on-site team provides an energy performance guarantee and lifecycle asset management through routine maintenance, preventive and proactive maintenance, demand maintenance and ad hoc services, including:

- 24/7 Help Desk and CMMS
- Interior and exterior building and architectural maintenance and repairs
- Janitorial services, waste and recycling collection and pest control
- Snow removal and landscaping maintenance
- Mechanical and electrical equipment and BAS O&M (preventative, proactive and routine maintenance)
- Lifecycle and asset management
- Fire and life safety
- Fuel, oil and fluid tanks and delivery systems
- Bus wash and paint booth, hoists, lifts and elevating devices
- Compressors, generators (and alternative energy equipment, to be installed)

Challenges and results over a year of operations

- Maintenance plans had to be developed or altered in order to comply with the service level agreement and to increase the reliability of critical equipment, especially equipment that is specific to the transit industry.
- Some of the building's equipment/components had significantly passed the end of their life cycle, therefore preparation of the five-year investment plan has been carried out. Some asset revitalization was selected in capital planning for 2017/2018.
- Recommissioning of the Building Automation System (BAS) controls has improved occupants' comfort and reduced energy waste.